

Cool Base | Q&A

Q: What is the cool base?

A: The cool base has a freezable liquid inside that when used with a standard 9" entrée plate keeps salads, sandwiches, and other foods cold for sixty to ninety minutes on average.

Q: How does the cool base work?

A: The base should be placed in a freezer for at least two hours. The liquid will lower to desired temperature but will not freeze to a solid. This is to prevent the plastic from warping or cracking. Usage instructions are included in every case of product.

Q: How long will the base stay cold?

A: The base will generally keep foods cold for an hour. Times will vary based on the starting temperature of the food. For best results, leave the cool base in the freezer until right before use; use with a chilled china plate, and top with a Dinex insulated dome. See chart on reverse side for average temperature results.

Q: How do I keep the cool base separate from my other bases that look similar?

A: The cool base has the same design as the Dinex insulated base and is available in a special dark gray color that is easily identifiable and coordinates well with other Dinex ware colors.

Q: How do I wash the cool base?

A: The cool base is dishwasher safe. Wash along with the other insulated ware items.

Q: What kind of liquid is inside the base and is it safe?

A: The liquid is a 30% Propylene Glycol and 70% water mix. The solution is not intended for human consumption and is safely sealed inside the base. Although the base does not come in contact with food, discontinue use if any cracks or leaks are noticed.



For more information please contact your local sales representative

Temperature Retention

Cool Base will generally keep foods cold for an hour. Times will vary based on the starting temperature of the food. For best results, leave the cool base in the freezer until right before use; use with a chilled china plate, and top with a Dinex insulated dome. See chart below for average temperature results.

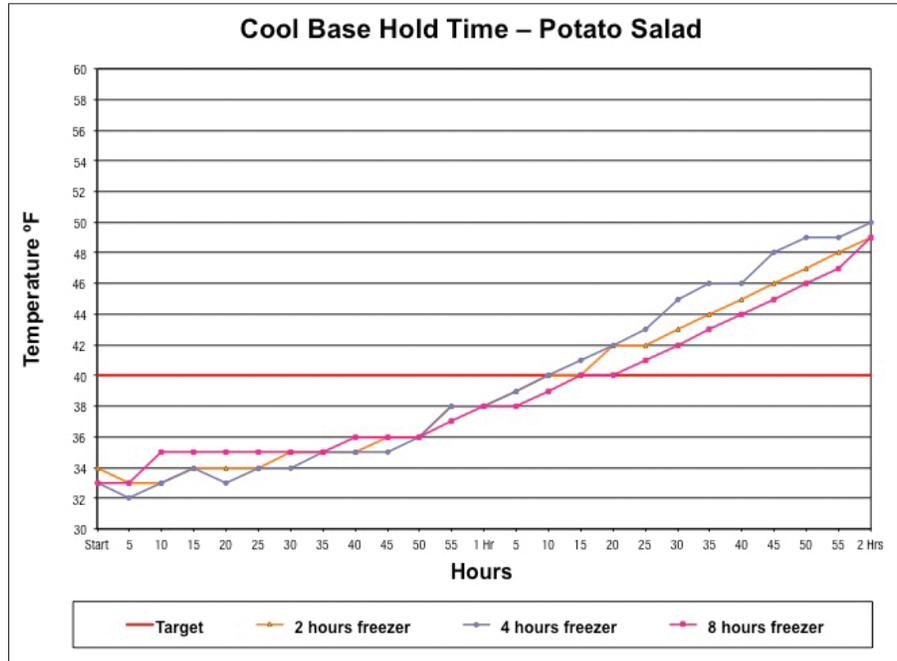


DXCBE

Cool Base With Insulated Dome

Hold cold food up to 90 minutes by freezing the Cool Base for two hours and combining with a Dinex Insulated Dome.

For longer hold time, freeze base 4 to 8 hours.



DXEC09



Cool Base With Clear Dome

Hold cold food up to 60 minutes by freezing the Cool Base for two hours and combining with the Dinex Clear Dome.

For longer hold time, freeze base 4 to 8 hours.

