

All Durus[®] dinnerware is guaranteed* not to break for four years!

***The Durus[®] 4 Year Limited Warranty**

Durus must be handled like any fine dinnerware.

Carlisle FoodService Products agrees to extend a limited four (4) year Warranty against breakage on its Durus line of dinnerware provided that the following procedures for care are observed:

Do not use steel wool, harsh abrasive pads, bleach, abrasives, or scouring compounds in the washing process of this dinnerware. Do not place Durus dinnerware in a standard oven or microwave oven. Do not expose Durus to direct flame or dry heat over 180°F (85°C).

Upon receipt of your shipment, complete one (1) Warranty Card enclosed with your purchase. If this card is not completely filled out and forwarded to Carlisle FoodService Products, the Warranty is null and void.

This Warranty herein extends only to the original user (purchaser), and is not assignable or transferable, and shall not apply to any parts which have been subject to alteration, misuse, negligence, or accident. This Warranty does not cover chipping or staining of the product.

Should any breakage occur during the limited Warranty, which commences on the date of delivery, please contact Carlisle's Customer Service at 1-800-654-8210 for return authorization and shipping instructions.

In light of the express four (4) year Limited Warranty provided by Carlisle FoodService Products, the duration of any implied warranties, including any implied warranties of merchantability of fitness for a particular purpose, is hereby limited in all respects to the period covered for the express Warranty. Except for its Warranty obligations, Carlisle FoodService Products shall not be liable to the purchaser or to any other person, to the maximum extent permitted by law, for any loss or damages of any kind, including but not limited to, incidental, special, or consequential damages or loss of profits, arising out of or in connection with the use, loss of use, or replacement of the warranted products.

Please See Other Side

Important!

Read these terms and instructions and complete and return the postage paid Warranty Card before placing your Durus® dinnerware into service.

Do

1. Do handle Durus like any fine dinnerware.
2. Do use only woven plastic pads; 3M Scotch Brite® Blue Pads or plastic bristled brushes to remove dried on food.
3. Do pre-soak Durus, if desired, in Declare® Plus brand dishwashing detergent or products that meet the same specifications.
4. Do wash Durus in a good quality, highly alkaline dishwashing compound like Declare® Plus brand detergent.

Do Not

1. Do not place Durus in a microwave oven.
2. Do not place Durus in a conventional oven.
3. Do not expose Durus to direct flame or dry heat over 180°F (85°C).
4. Do not use 3M Scotch Brite® Green Pads, harsh abrasive cleaner, steel wool, or metal scouring pads.
5. Do not use chlorine bleach.
6. Do not overload dishwasher racks.

**For assistance please call
Customer Service at:**

1-800-654-8210

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